



Health literacy month 2026: Week 4

Making health work for everyone

Design services that work for everyone

Make one thing easier this week that improves patient experience

Design with, not just for.

Choose one communication people rely on, such as a factsheet, a form, a webpage or a discharge summary, and ask:

- Can someone using a screen reader or read-aloud tool access the full content?
- Can people get the information in another format, such as Easy Read, large print or audio?
- Is the layout clear, with real headings and enough colour contrast?
- If it is online, does it work on a mobile phone?
- Do people know they can ask for another format, and can staff provide it?

Bring one access barrier you found to your team meeting and fix it. Small changes make a real difference.

Share the access barrier your team will fix

